



Automobile Club d'Italia



DRIVING IN ITALY: INFORMATION FOR VISITING MOTORISTS

USEFUL TELEPHONE NUMBERS

112 is the European emergency phone number to contact any emergency service throughout the EU. Please note that this number is not yet activated in all Italian Regions and Provinces. Should this be the case, the usual numbers shown below are still valid.

112 Carabinieri (police of the Ministry of Defence)

113 Police (police of the Ministry of Domestic Affairs)

118 Medical Emergency

114 Social Services for Child Protection

115 Fire Brigade

117 Guardia di Finanza (Tax Police)

1515 Forest Rangers (forest-fires, environmental emergency)

1518 Information on traffic and roads conditions (in Italian)

803.116 ACI Road Assistance and Information service - toll-free number available all year round, 24 hours a day, to anyone calling **from an Italian landline or mobile phone**.

800.116.800 ACI Road Assistance - toll-free number available all year round, 24 hours a day, to anyone calling **from a foreign mobile phone operator**.

339.99.43.116 Number reserved for hearing-impaired people to request ACI Road Assistance via SMS. The service is charged according to the customer's mobile provider's rates.

Luce Verde

Luceverde is a free service, available in 28 cities, which provides real-time updates on traffic and public transport, as well as road and weather conditions.

<https://www.luceverde.it/>

The information is disseminated through local and national web, radio, and TV news bulletins, social media channels, and the 'Luceverde Radio' channel and app.

On-screen images highlight real-time traffic jams, detours, accidents, street protests and roadworks, helping to plan your itineraries.